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<http://support.microsoft.com/kb/309000> QUESTION 224A technician is trying to troubleshoot an issue on a Windows 7 computer remotely, but is unable to PING the computer. The technician verified that the computer is turned on, has network connectivity, and can get to the Internet. Which of the following is MOST likely the issue? A. The technician does not have permissions B. Local security policy settings is incorrect C. Wake-on-LAN is disabled D. Windows firewall is enabled Answer: D Explanation:

<http://pcrepairaugustaga.com/computer-dust-free/> QUESTION 225An Internet browser's cookie could be classified as which of the following? A. Rootkit B. Phishing C. Malware D. Spyware Answer: D Explanation:

http://en.wikipedia.org/wiki/Spyware#Browser_cookies QUESTION 226A technician is working on a workstation that is receiving read/write failures when trying to access a particular file. Which of the following commands should the technician use to resolve this issue? A. DISKPART B. FORMAT C. CHKDSK D. FDISK Answer: C Explanation:

http://www.pegasus-afs.com/support/webhelp/common_errors_and_problems/the_benefits_of_using_chkdsk.htm QUESTION

227A technician is tasked with changing the account lockout threshold to 30 minutes in Windows 7. Which of the following should the technician use to accomplish this task? A. User Access Control B. Windows Security Center C. Local Security Policy D. Users and Groups Answer: C Explanation:

[http://technet.microsoft.com/en-us/library/cc757692\(v=ws.10\).aspx](http://technet.microsoft.com/en-us/library/cc757692(v=ws.10).aspx) QUESTION 228A technician needs to change the minimum password length to 8 characters to make it more secure. Which of the following system settings should the technician configure? A. Windows Firewall B. Windows Security Center C. Local Security Policy D. System Configuration Answer: C Explanation:

<http://technet.microsoft.com/en-us/library/dd277395.aspx> QUESTION 229A technician is creating an image that will be used to deploy Windows 7 to 100 PCs. Which of the following tools should be used to accomplish this? A. SYSPREP B. Windows 7 Advisor C. CHKDSK D. DISKPART Answer: A Explanation:

<http://support.microsoft.com/kb/302577> QUESTION 230A technician needs to create a new folder from the command line on the root of the C: drive. Which of the following is the correct command to use? A. CDB. MDC. PUSHDD. RDA Answer: B

Explanation: <http://www.computerhope.com/mdhlp.htm> QUESTION 231A technician notices a computer is overheating after 30 minutes of use. Which of the following is the MOST likely cause? A. Clogged temporary file folders B. Internal dust buildup C. Incorrect input voltage setting D. ACPI is disabled Answer: B Explanation:

<http://pcrepairaugustaga.com/computer-dust-free/> QUESTION 232A technician is having boot issues with a newly built PC, and notices the following jumper configurations for each PATA device: HARD DRIVE. MASTER OPTICAL DRIVE. CABLE SELECT Which of the following jumper configurations should be used instead? A. HDD. Cable Select; Optical Drive. Master B. HDD. Cable Select; Optical Drive. Cable Select C. HDD. Slave; Optical Drive. Slaved. HDD. Master; Optical Drive. Master Answer: B Explanation:

<http://www.computerhope.com/jargon/c/cablese.htm> QUESTION 233A technician troubleshoots a broken PC only to find that a strong burning odor is coming from inside the case. Which of the following parts MOST likely experienced a level of electrical burn? A. PSUB. Processor C. CMOS battery D. Hard drive Answer: A Explanation:

<http://forums.thinkbroadband.com/hardware/4194025-that-acrid-electrical-burning-smell.html?fpart=all&vc=1>

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