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QUESTION 42 Which two child elements can be in an XMPP message stanza? (Choose two.)
A. <server/> B. <error/> C. <client/> D. <body/> E. <subject/>
Answer: DE
QUESTION 43 Users report issues while logging in to their voicemail using the Voicemail tab in their Cisco Jabber clients. The issue occurs after users provide valid Cisco Unified Communications credentials, but they receive a failure message. What is the cause of this issue?
A. A proper service profile is not configured on Cisco Unified Communications Manager.
B. The voicemail users are not configured in the Cisco Unity Connection server.
C. The web application voicemail password is set "User Must Change at Next Sign-in".
D. The voicemail password is not set for all users.
Answer: A
QUESTION 44 Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?
A. cup B. cup-xmpp C. cup-xmpp-s2s D. Tomcat
Answer: C
Explanation:

https://www.cisco.com/c/dam/en/us/td/docs/telepresence/infrastructure/vcs/config_guide/X8-2/XMPP-Federation-with-Cisco-VCS-and-IM-and-Presence-Service.pdf

QUESTION 45 Digital networking is configured between two Cisco Unity Connection clusters using an HTTPS connection. Which two objects are replicated between these two clusters? (Choose two.)
A. partitions and search spaces
B. user greetings
C. user templates and user greetings
D. call handlers
E. users and their corresponding mailboxes
Answer: AE
Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/guide/10xcuchttpsnetx/10xcuchttpsnet010.html

QUESTION 46 Refer to the exhibit. Users connected to the internal network report a "Cannot communicate with the server" error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address. Why is the user not able to log in?

The image shows two screenshots. The top one is the 'Cisco Jabber Diagnostics' window, version 11.9.3 (60004). It displays a 'Discovery' section with the following details:

Discovery Outcome	Failure: FAILED_UCM90_CONNECTION
Domain Controller	The specified domain either does not exist or could not be contacted.
Edge Domain	ccnp.cisco.com
Edge Required	No
Edge Visibility	Not Visible
Excluded Services	None
FTPS	OFF
Internal Visibility	Visible
Services Domain	ccnp.cisco.com
Services Domain Source	Email Address from User Input
Voice Services Domain	ccnp.cisco.com

The 'WebEx' section shows:

CAS lookup	FAILURE: HTTP_CONNECTION_FAILED
CAS lookup url	https://logon.webexconnect.com/cas/FederatedSSO?org=corp.cisco.com

The bottom screenshot is the '_cisco-uds Properties' dialog box, showing the 'Service Location (SRV)' tab. The configuration is as follows:

Domain:	ccnp.cisco.com
Service:	_cisco-uds
Protocol:	_tcp
Priority:	15
Weight:	0
Port number:	8433
Host offering this service:	cucm1.ccnp.cisco.com

A. SRV protocol is not set up correctly. It should be _tls instead of _tcp.
B. Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
C. The port specified on the SRV record is wrong.
D. The domain ccnp.cisco.com does not exist on the DNS server.
Answer: D
Explanation:

<https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446>QUESTION 47To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?A. Attempt Forward forwarded routing ruleB. Opening Greeting direct routing ruleC. Attempt Sign-In direct routing ruleD. Opening Greeting forwarded routing ruleAnswer: AExplanation:

<https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/ta-p/3162560>QUESTION 48 What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)A. Contact Center AgentB. IM-onlyC. multicloud-basedD. Full UCE. cloud-basedAnswer: BDEExplanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdfQUESTION 49An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?A. Cisco Unified CM looks up the voicemail pilot configured to dial.B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.C. Cisco Unified CM looks up the hunt pilot configured to dial.D. Cisco Unified CM sends an AXL query to Unity Connection.Answer: AExplanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/admin/9_1_1/ccmsys/CUCM_BK_C5565591_00_cucm-system-guide-91/CUCM_BK_C5565591_00_cucm-system-guide-91_chapter_011110.htmlQUESTION 50An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?A. Cisco Unified Personal CommunicatorB. Cisco Jabber for TabletC. Cisco Unified Client Services FrameworkD. third-party SIP device (advanced)Answer: AQUESTION 51Which function of the Cisco IM and Presence high availability solution is true?A. When the server has been restored to a normal state, user sessions remain on the backup server.B. When an event takes place, the end user sessions are not moved from the failed server to the backup.C. When the server has been restored, the server automatically fails back.D. When a high availability event takes place, the end user sessions are moved from the failed server to the backup.Answer: DExplanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>QUESTION 52Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?A. Cisco DHCP Monitor Service B. Cisco AXL Web ServiceC. Self-Provisioning IVRD. Cisco XCP Authentication ServiceAnswer: AQUESTION 53SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?A. The browser follows the redirect and issues an HTTPS GET request to the IdP.B. The IdP checks for a valid browser session.C. The service provider generates a SAML authentication request.D. The SAML request is maintained as a query parameter in the GET request.Answer: CExplanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ss0-deployment-guide-12_5/cucm_b_saml-ss0-deployment-guide-12_5_chapter_01.htmlQUESTION 54Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?A. Cisco CTIManagerB. Cisco CTL ProviderC. Cisco Presence EngineD. Cisco Serviceability ReporterAnswer: AExplanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115/CJAB_BK_D00D8CBD_00_deployment-installation-guide-cisco-jabber115_chapter_0111.htmlQUESTION 55Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications manager that the Message Waiting Indicator must be turned on or off for a specific line?A. NOTIFYB. UPDATEC. SUBSCRIBED. PUBLISHAnswer: AQUESTION 56Refer to the exhibit. Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion.Which statement about this scenario is true?

```
[csf.cert.] [csf::cert::BaseCertVerifier::doVerifyCertificate] - Ab  
[csf.cert.wdn3] [csf::cert::jdk3CertVerifier::doVerifyCertificate] -  
[csf.cert.wdn3] [csf::cert::jdk3CertVerifier::verifyPolicy] -  
[csf.cert.wdn3] [csf::cert::jdk3CertVerifier::verifyPolicy] -  
[csf.cert.wdn3] [csf::cert::jdk3CertVerifier::verifyCertificate] -  
[csf.cert.] [csf::cert::BaseCertVerifier::doVerifyCertificate] - Na  
[csf.cert.] [csf::cert::BaseCertVerifier::checkIdentity] - About to  
[csf.cert.wdn3] [csf::cert::jdk3CertVerifier::checkIdentity] - W  
[csf.cert.ut11] [csf::cert::AltTrustStoreImpl::verify] - W  
[csf.cert.ut11] [csf::cert::AltTrustStoreImpl::verify] - W  
[csf.cert.ut11] [csf::cert::AltTrustStoreImpl::verify] - W  
[csf.cert.ut11] [csf::cert::AltTrustStoreImpl::verify] - W  
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Succes  
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertC  
[csf.cert.] [csf::cert::IgnoreInvalidCertConditionPolicy::removeI  
[csf.cert.] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce  
[csf.cert.] [csf::cert::BaseCertVerifier::verifyCertificateAsyn  
[csf.cert.] [csf::cert::CertificateDataImpl::parseSubjectCNField  
[csf.cert.] [csf::cert::CertificateDataImpl::parseSubjectCNField  
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Succes
```

A. Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode. B. Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy. C. These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores. D. The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers. Answer: C Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/116637-trouble-jabber-00.html> QUESTION

57 Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.) A. XMPP B.

SNMPC. SIPD. SCCPE. SMPP Answer: AC Explanation:

https://www.cisco.com/c/dam/en/us/td/docs/voice_ip_comm/cucm/im_presence/interdomain_federation/11_5_1/cup0_b_interdomain-federation-guide-imp-115.pdf QUESTION 58

Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization? A. Cisco Tomcat B. Cisco Sync Agent C. Cisco DirSync D. Cisco RIS Data Collector Answer: C Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag120.html

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